



Grounded Path Reflexology

Terms & Conditions and Disclaimer

Please kindly take a note of my T&Cs when making your appointment.

BOOKING POLICY: To confirm and secure your appointment, payment is required in advance. If bookings are cancelled within the 24-hour notice period, the payment will be on account and will need to be used within 6 months.

CANCELLATION POLICY: A minimum 24-hour notice is required for all cancellations, rescheduling and modifications of your appointments. Appointments that are not attended on time, rescheduled, or cancelled within 24 hours of the appointment time will result in all payments received being non-refundable.

LATE ARRIVALS: Where possible, please arrive five minutes before your appointment start time. For late arrivals, the length of your treatment will be adjusted accordingly, to allow us to finish on time, in consideration of my next client. If you do not show up for your appointment, the full cost will be charged.

PACKAGES: If you have purchased a course of treatments, it will be valid for 6 months from the date of purchase.

MEDICAL BACKGROUND: Prior to your first appointment I will require your full medical, and some lifestyle history and your current medication (if any). A Consultation form will be emailed to you along with your booking confirmation. Please ensure you complete the Consultation form as soon as you get it,

HEALTH: Reflexology is a non-invasive and generally safe complementary health therapy. However, there are a few conditions where it would not be suitable. You must let me know if there are any changes to your medical record. Please ensure that there isn't any reason why you might not be able to go ahead, such as any new medical conditions, or changes to medication.

DISCLAIMER: Please note that I am not a doctor. Any lifestyle advice given is based on my professional opinion, and on the information that you have provided during the consultation process. It is usually safe to have Reflexology alongside conventional medicine, but if you are currently having any medical treatment and you feel you need professional medical advice, please consult your doctor before booking an appointment.

April 2024